



## Important Windows 2000 Installation Information

Your Presario PC was shipped with the Microsoft® Windows® Millennium operating system pre-installed. Windows Millennium is the next version of Windows 98, and is the operating system recommended for home use. Windows 2000 Professional is the next version of Windows NT Workstation 4.0 and is the operating system recommended for business desktops and notebooks.

It is important to note that installation of Windows 2000 Professional is recommended only for advanced users. Please be prepared for lost functionality. Careful consideration should be taken before an installation of Windows 2000 Professional. Please see the following link from Microsoft's support site stating that a Windows 2000 installation on top of Windows Millennium is not supported.

**<http://www.microsoft.com/windows2000/upgrade/path/default.asp>**

For additional installation information, please visit the following Compaq website at:

**<http://www.compaq.com/athome/win2000>**

After a Windows 2000 Professional installation, some software applications, which were provided only via pre-installation on your Presario PC, will be lost after the installation. Other software applications delivered with your Presario PC on CD-ROM may need re-installation and some may require driver updates.

A **Presario Software Enhancement CD for Windows 2000** will be required to restore some applications and software drivers, as they will not be available after the installation. In addition, certain features of your PC product that functioned under Windows Millennium may not function, as features may not exist in the Windows 2000 operating system.

You must acquire the **Presario Software Enhancement CD for Windows 2000** prior to installation of Windows 2000. Instructions for acquiring this CD are provided below.

- Some applications are not compatible with Microsoft Windows 2000.
- The following are some types of applications that may not function after Windows 2000 Professional Installation:
  - 3rd party applications including virus scanning software and games
  - DVD applications
  - Hardware items such as modems, sound and graphics cards, CDRW and LAN/Ethernet cards, etc.
  - Adaptec EZ-CD Creator (Can be re-installed after OS installation and provided on Presario PC's shipped with CD-RW drive).
  - DVD-It! authoring software (needs to be re-installed, provided with Presario 7000 MyMovieStudio models)
  - Studio DV - (needs to be re-installed, provided with some Presario 7000 models)
  - AOL Internet software - Version 5.0 will not work after upgrade

For additional detailed installation information, please visit the following Compaq website at:

**<http://www.compaq.com/athome/win2000>**

Visit the following Microsoft Websites for further Windows 2000 upgrade information.

**<http://msdn.microsoft.com/compatibility/>**

**<http://www.microsoft.com/windows2000/upgrade/default.asp>**

**<http://www.microsoft.com/windows2000/upgrade/compat/default.asp>**

To download Windows 2000 drivers from the Internet, please visit Compaq's website at: **<http://www.compaq.com/consumersupport>** – select Drivers & Updates; you will be prompted to identify your product and model number.

To obtain the **"Presario Software Enhancement CD for Windows 2000,"** please visit Compaq's website at:

**<http://www.orderz.com/sscd>**

To answer questions related to Windows 2000 Professional, Compaq has created a dedicated online forum to assist customers with their issues.

Please refer to **<http://www.compaq.com/communities>**. Select Software and Operating Systems - here you will find a dedicated forum to address all related Windows 2000 Professional questions and support issues.

If you choose to install Windows 2000 Professional, please note that Compaq Technical Support centers will be limited to driver installation and configuration only. Compaq Technical Services will not be able to provide network configuration or administration support.

Thank you for choosing Compaq!

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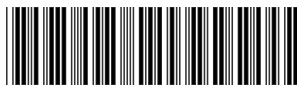
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